



Lyme Disease Action

**9th Tick Borne Diseases Conference 2010
Speakers and Topics**

Jalal Janmohamed BA

Probiotics - not just Acidophilus

Wren Laboratories is a UK company founded by a community pharmacist with over 35 years experience in the healthcare industry. Jalal is one of the founder members of the company and has a degree in Business Studies.

Working with specific probiotic species and strains, selecting combinations of strains that have been well researched, Wren Laboratories has a key partnership with the Institut Rosell. Founded in the 1930s, the Institut Rosell is the premier research institute for probiotics in Europe and has given rise to significant discoveries in the fields of microbiology and nutrition over the years.

Leonor Sierra PhD, BA

Making Sense of Science

Leonor has a degree in Natural Sciences and a PhD from Cambridge University, where she specialised in Physics. Having become very interested in science communication and science policy, she joined Sense About Science in February 2008 as Scientific Liaison, matching scientists with projects and requests for help. In 2010 She took on the role of Science and Policy Manager.

Leonor coordinates and edits the "Making Sense of" guides which aim to address areas with prevalent misconceptions such as chemicals, radiation, weather and climate and GM. She has chaired the working group on "Making Sense of Statistics" and frequently gives talks to a variety of groups on science communication.

Sue Stone

NHS Complaints - How it works for you

Sue has worked in the NHS since 1992, in a variety of roles from Ward Clerk to Service Improvement Manager. For the past four years her roles have encompassed PALS [Patient Advice and Liaison Service] and Complaints in both the acute and primary care sectors. She currently works with Somerset PCT.

She enjoys working with contacts to try to achieve resolution to their issues and ensuring feedback is used to strengthen service delivery development and improvement. She has a record of achievement having lead projects on service improvement in the past for various groups of patients and health professionals.
